



EU Funding Hub

Quality Charter

12 August 2019

All EUFUNDINGHUB partner companies shall abide by the principles set out below. The latest version of the quality charter shall be valid respectively.

1. EUFUNDINGHUB partners shall endeavour to provide, to the best of their knowledge, research information that is complete, up-to-date and not misleading.
2. EUFUNDINGHUB partners shall ensure high quality standards in the delivery of services.
3. EUFUNDINGHUB partners shall uphold generally accepted ethical standards in the provision of services to clients and generally comply with the ethical guidelines of the EU Transparency Register.
4. EUFUNDINGHUB partners shall respect the confidentiality and privacy of clients.
5. EUFUNDINGHUB partners shall enable effective complaint resolution procedures to deal with client problems or dissatisfaction.
6. EUFUNDINGHUB partners shall be subject to continuous feedback and evaluation.
7. EUFUNDINGHUB partners shall ensure that the Quality Charter is respected at all times.
